LIMITED WARRANTY

HD Fire Protect Limited (hereinafter referred to as "HD Fire") warrants to the purchaser of the fire protection products manufactured by HD Fire, and any subsequent transferee, that such products will be free from defects in material and workmanship under normal use and care for **two (2) years** from the date of shipment by HD Fire.

Products or Components by Other Manufacturers

Products or components supplied or used by HD Fire but manufactured by others are warranted only to the extent of the manufacturer's warranty. No warranty is provided for products or components subjected to misuse, improper installation, corrosion, unauthorized repair, alteration, or inadequate maintenance.

Exclusions

HD Fire shall not be responsible for system design errors, improper installation, or inaccurate or incomplete information supplied by the buyer or the buyer's representatives.

Repair or Replacement

HD Fire will repair or replace defective materials free of charge, provided that the defective material is returned to our factory, with transportation prepaid, and our inspection determines that the defect existed at the time of shipment from our works.

Liability

HD Fire shall not be liable for:

- Any incidental or consequential loss, damage, or expense, including injury to persons, property damage, or penalties.
- Damages or labour charges incurred in making repairs or adjustments to the product.
- Any damages sustained from the adaptation or use of its engineering data and services.

In no event shall HD Fire's product liability exceed an amount equal to the sale price of the product.

Exclusive Warranty

The foregoing warranty is exclusive and replaces all other warranties and representations, whether expressed, implied, oral, or written, including, but not limited to, implied warranties of merchantability or fitness for a particular purpose. All such warranties and representations are hereby cancelled.

NOTICE:

The equipment must be installed in accordance with the latest NFPA standards or other similar organizations, as well as applicable government codes and ordinances. The information provided by HD Fire is general guidance only. HD Fire takes no responsibility for results or liability for damages, losses, or penalties resulting from suggestions, recommendations, or product issues.

HD Fire Protect Limited reserves the right to modify any specifications without prior notice as part of its continuous product development program.

Customer Support:

For any warranty claims or inquiries, email us at **info@hdfire.com** or call us at **+91 22 35287000**. Or write to us at:

HD Fire Protect Limited
Corporate Office:
D-6/2, Rd No. 34, Wagle Estate, Thane 400 604, India

Note: Warranty terms became effective from 1st April 2015 under HD Fire Protect Pvt. Ltd.

Following the company's conversion, effective 19th June 2025, the same warranty terms continue under HD Fire Protect Limited.